

Title of Meeting: NRW Board Meeting (Day 2) – Public Session

Date of Meeting: 16th Sept 2020

Venue: [Join online meeting](#)

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Time of Meeting: 09.00

Time: **Subject**

09.00
(15 mins)

1. Open meeting

- Welcome
- Apologies
- Explain conduct of meeting
- Declaration of Interests

Sponsor and Presenter: Sir David Henshaw (Chair)

9.15
(10 mins)

2. Chair's Business

Sponsor and Presenter: Sir David Henshaw

Summary: The Chair to update the Board

9.25
(20 mins)

3. Chief Executive's Report

Sponsor and Presenter: Clare Pillman, Chief Executive

Summary: To update the Board on current key activities

9.45
(15 mins)

4. Equality, Diversity and Inclusion

Sponsor: Prys Davies, Director of Corporate Strategy and Development

Presenter: Steve Burton, Head of People Services, Julie Newton, Team Leader

Paper ref:20-09-B10

Summary: To agree the Strategic Equality Objectives and the development of an NRW-specific plan that supports its implementation.

10.00
(40 mins)

**5. Business Plan performance dashboard 2020/21 Q1
(Including twice-yearly Customer Service Update)**

Sponsor: Prys Davies, Director of Corporate Strategy and Development

Presenters: Moira Reynolds, Corporate Planning,
Performance & Strategic Assessment Manager

Paper ref: 20-09-B11

Summary: To scrutinise Q1 report and approve and to note the customer service update

Close Board meeting

10.40
(15 mins)

Break

10.55
(30 - 60 mins)

6. Interactive Q&A Session with Public

11.55

Close
